



# New Resources for Reinstatement Education and Support

---

December 12, 2022

## What is Happening?

The Department of Health Care Services (DHCS) is pleased to announce two new resources that have been developed in response to stakeholder feedback after the implementation of Reinstatement Phase I. In an effort to support stakeholder engagement and education with timely information in readily consumable formats, DHCS offers the new weekly *Reinstatement Spotlight* newsletter and the Medi-Cal Rx Reinstatement web page.

## Weekly *Reinstatement Spotlight* Newsletter

Beginning December 16, 2022, Medi-Cal Rx will publish a weekly reinstatement newsletter titled *Reinstatement Spotlight*. This publication will provide essential information including key dates, links to published materials, and news about upcoming changes. Each week, stakeholders will receive a consolidated view of current information to support reinstatement readiness. The *Reinstatement Spotlight* will be published every Friday and will be available on both the [Medi-Cal Rx Bulletins & News](#) page and the Medi-Cal Rx Reinstatement tab on the [Medi-Cal Rx Education & Outreach](#) page.

## Medi-Cal Rx Reinstatement Web Page

On December 9, 2022, Medi-Cal Rx launched a dedicated Reinstatement web page to provide ongoing information and updates in a single web location. The site can be located by selecting the [Medi-Cal Rx Education & Outreach](#) page from the [Medi-Cal Rx Web Portal](#), then selecting **Medi-Cal Rx Reinstatement**.

In addition to providing general information about prior authorization (PA) reinstatement and the Transition Policy retirement, the Medi-Cal Rx Reinstatement web page will identify key upcoming dates and provide links to important resources including alerts and all *Reinstatement Spotlight* newsletters.

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).

ARCHIVED