



# Medi-Cal Rx

## Medi-Cal Rx Contact Information

### Medi-Cal Rx Phone and Fax Information



The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, 365 days per year.

**Phone:** 1-800-977-2273



**Provider Prior Authorization Fax:** 1-800-869-4325

**Provider Paper Claims Fax:** 1-866-391-6726

### Medi-Cal Rx P.O. Box Information



Need to Mail:	Send to:
<ul style="list-style-type: none"><li>PA Requests</li><li>Provider PA Appeals</li><li>Accounts Receivable (AR) Forms</li></ul>	Medi-Cal Rx Customer Service Center ATTN: [Provider PA Requests, <b>or</b> Provider PA Appeals, <b>or</b> Accounts Receivable Forms] P.O. Box 730 Rancho Cordova, CA 95741-0730
<ul style="list-style-type: none"><li>Provider Paper Claims</li><li>Provider Claims Appeals</li><li>Provider Claim Inquiries</li><li>Financial Inquiries</li><li>Beneficiary Reimbursement Claims</li></ul>	Medi-Cal Rx Customer Service Center ATTN: [Provider Paper Claims, <b>or</b> Provider Claims Appeals, <b>or</b> Provider Claims Inquiries, <b>or</b> Financial Inquiries, <b>or</b> Beneficiary Reimbursement Claims] P.O. Box 610 Rancho Cordova, CA 95741-0610
<ul style="list-style-type: none"><li>Return Mail (Other Correspondence)</li></ul>	Medi-Cal Rx Customer Service Center ATTN: [ <b>Use Department Referenced on Received Correspondence</b> ] P.O. Box 2088 Rancho Cordova, CA 95741-2088
<ul style="list-style-type: none"><li>Inbound Mail</li></ul>	Medi-Cal Rx Customer Service Center ATTN: [ <b>Department</b> ] P.O. Box 2088 Rancho Cordova, CA 95741-2088
<ul style="list-style-type: none"><li>Rebates</li></ul>	Medi-Cal Rx Customer Service Center ATTN: Rebates P.O. Box 640 Rancho Cordova, CA 95741-0640