



Medi-Cal Rx

# 60-Day Countdown: NCPDP Field 426-DQ Usual and Customary Charge Requirement

May 16, 2025

## Background

As previously announced in the alert titled [90-Day Countdown: NCPDP Field 426-DQ Usual and Customary Charge Requirement](#), effective for the date of service (DOS) on or after July 18, 2025, pharmacies submitting claims to Medi-Cal Rx will be required to include their Usual and Customary (U&C) charge in NCPDP Field 426-DQ (Usual and Customary Charge).

## What Pharmacy Providers Need to Know

Claims submitted for the DOS on or after July 18, 2025, with a blank dollar amount or a value of \$0.00 will be denied by Medi-Cal Rx with Reject Code DQ – M/I Usual and Customary Charge with the supplemental message *"Resubmit claim with U&C charge in field 426-DQ."*

## What Pharmacy Providers Need to Do

- Review current policies and procedures to ensure that pharmacy claims with a DOS on or after July 18, 2025, include a dollar amount greater than \$0.00 in NCPDP Field 426-DQ for U&C.
- Populate all required fields including the Usual & Customary Charge field when submitting a pharmacy claim.
- Refer to the [NCPDP Payer Specification Sheet](#) and the [Medi-Cal Rx Provider Manual](#) for additional information regarding fields required for pharmacy claim submission.
  - **Note:** Failure to correctly and completely fill out all necessary fields may result in denials when submitting pharmacy claims.

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).