



Medi-Cal Rx Prescriber Communication

October 2020; Rev. December 2020

What is Medi-Cal Rx and When Does It Happen?

Medi-Cal Rx is the transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA). Medi-Cal Rx goes into effect on April 1, 2021 and will include all pharmacy services billed as a pharmacy claim, including, but not limited to, outpatient drugs (prescription and over the counter), Physician Administered Drugs (PADs), enteral nutrition products, and medical supplies.

How Does It Affect Prescribers?

As a prescribing Medi-Cal provider, [registration for the Medi-Cal Rx Web Portal](#) will be required to access pharmacy services tools for prior authorizations (PAs), pharmacy claim submissions, and status updates. The systems currently used to submit PAs for prescriptions and pharmacy claim submissions will change. As of April 1, 2021, Medi-Cal prescribers will use the secure [Medi-Cal Rx Provider Portal](#) to perform multiple functions related to the submission of PA requests, including, but not limited to, the following: PA submissions, status inquiries, cancellations, and adding additional information or documents to “In Progress” requests. The transition to Medi-Cal Rx will also include an updated Contract Drugs List (CDL) with which you will need to become familiar.

What Should I Do?

Start by visiting the new [Medi-Cal Rx Web Portal](#) to review general information about the transition and to access registration and training for the new Medi-Cal Rx Web Portal. The Medi-Cal Rx Web Portal serves as a platform to educate and communicate available resources, information, and changes to interested parties. Educational content and frequently asked questions (FAQs) will be posted and updated regularly. Additionally, a [Medi-Cal Rx Subscription Service \(MCRxSS\)](#) is available so interested parties can sign up and receive regular Medi-Cal Rx updates by email.

Next, get familiar with the CDL by visiting <https://medi-calrx.dhcs.ca.gov/home/faq> and clicking the **Policy Considerations** link on the left side of the screen. The current CDL can be viewed on the Medi-Cal Web Portal under [Provider Manuals](#). Starting on January 1, 2021, the CDL will be available on the [Medi-Cal Rx Web Portal](#).

Lastly, Medi-Cal providers (including, but not limited to, pharmacies and prescribing physicians) will need to register to have access to the secure Medi-Cal Rx Provider Portal in addition to the public Medi-Cal Rx Web Portal. To register:

1. Go to the [Medi-Cal Rx Web Portal](#).
2. Click the **Secured Portal Access** drop-down menu on the upper-right side of your screen and choose the **Provider Portal** option. The Provider Portal home page opens.
3. Click the **Register** icon on the upper-right side of your screen.

Once the registration process is complete, secure access is available via the [Medi-Cal Rx Provider Portal](#). The Provider Portal will include the following functionalities:

- Batch Claims Information – Available April 1, 2021
- Beneficiary Eligibility Lookup – Available April 1, 2021
- Finance Portal – Available Now (with limited features)
- Prior Authorization – Available April 1, 2021
- Saba Learning Management System – Available Now
- Secured Chat and Messaging – Available Now
- Web Claims Submission – Available April 1, 2021

DHCS strongly encourages the Medi-Cal prescriber community to closely monitor upcoming Medi-Cal Rx [Bulletins & News](#) for additional information regarding any future updates.