# Medi-Cal Rx PAVE Enrollment for ORP Providers

December 31, 2020; Rev. September 2021

## What is Medi-Cal Rx and When Does It Happen?

Medi-Cal Rx is the transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA).

Medi-Cal Rx goes into effect on January 1, 2022 and will include all pharmacy services billed as a pharmacy claim including, but not limited to, outpatient drugs (prescription and over the counter), Physician Administered Drugs (PADs), enteral nutrition products, and medical supplies.

As a prescribing Medi-Cal provider, registration for the Medi-Cal Rx Web Portal will be required to register, take training, and have access to the tools and resources available in the Medi-Cal Rx secure portal on January 1, 2022.

Ordering, Referring, and Prescribing (ORP) providers who are not yet enrolled as a Medi-Cal provider in the Department of Health Care Services (DHCS) Provider Application and Validation for Enrollment (PAVE) system are encouraged to enroll.

## PAVE Enrollment

California Statutes Welfare and Institutions (W&I) Code, Sections 14043.1(b) and (o), require the enrollment of ORP providers as participating providers in the Medi-Cal program. W&I Code Section 14043.15(b)(3) provides that the National Provider Identifier (NPI) of the ORP provider must be listed on all claims for reimbursement.

ORP providers can enroll via the DHCS PAVE system: https://www.dhcs.ca.gov/provgovpart/Pages/PAVE.aspx.

The ORP enrollment does have a shorter enrollment cycle than the other provider enrollment cycles (e.g., pharmacies). ORP providers can learn more about ORP resources at the following location:

https://files.medi-cal.ca.gov/pubsdoco/ordering_referring_and_prescribing/orp_landing_page.aspx

## PAVE Enrollment Requirements

There are three basic requirements for ORP services for Medi-Cal members:

1. The ORP provider must be enrolled in Medi-Cal.
2. The ORP provider's enrolled NPI must be for an individual (Type 1 NPI only, not an organizational Type 2 NPI).
3. The ORP provider must be eligible to order, refer, and/or prescribe in accordance with law and the health care practitioner's Practice Act.

More information regarding ORP enrollment requirements through PAVE are outlined at the following location:

https://www.dhcs.ca.gov/provgovpart/Pages/Ordering_Referring_Prescribing_Providers.aspx

## Required Documentation for PAVE Enrollment

ORP providers must gather the required documents listed below, as applicable, and upload them into PAVE to complete their PAVE application.

The following documentation must be legible:

1. Current California Professional License of applicant or provider (pocket license).
2. Driver's License or state-issued identification card (issued within the 50 United States or the District of Columbia) of the provider who is signing the form. The signature must be that of the physician or non-physician applicant.
3. National Plan and Provider Enumeration System (NPPES) confirmation for each NPI you list in the application package. The following are acceptable NPI documentations:
   a. NPI notification letter from the NPPES
   b. NPI notification email from NPEES
   c. NPI notification letter or email from the Electronic File Interchange Organization (EFIO)

**Note:** The name and business address of the applicant or provider on all forms must exactly match the name and practice location on the NPPES or EFIO notification. For information on

how to apply for an NPI or update your information in NPPES, visit the Medi-Cal website at www.medi-cal.ca.gov and click the **NPI** link, or go to https://npiregistry.cms.hhs.gov/.

## Enrollment Assistance

There are several different ways to seek assistance regarding the enrollment process:

- For technical assistance with the PAVE system, please direct questions to the PAVE Help Desk at 1-866-252-1949.
- For Medi-Cal enrollment questions, please email PEDCorr@dhcs.ca.gov or call 1-916-323-1945.
- For additional help in PAVE, click the link below to access Provider Training videos and other tutorials on the PAVE homepage:

  https://www.dhcs.ca.gov/provgovpart/Pages/PAVE.aspx