Now Available: Medi-Cal Rx Enteral Nutrition Prior Authorization Request Form

September 22, 2023

Background

The purpose of this alert is to notify pharmacy providers and prescribers that Medi-Cal Rx has created a new prior authorization (PA) form for enteral nutrition products, which will be available for use beginning September 22, 2023.

Medi-Cal Rx created the *Medi-Cal Rx Enteral Nutrition Prior Authorization Request Form* to reduce the administrative burden for pharmacy providers and prescribers when submitting a PA for enteral nutrition products via fax or U.S. Mail. The new form includes designated sections to gather product information, route of administration, and clinical justification.

Implementation of this new form reflects the Department of Health Care Services' (DHCS) commitment to better prepare pharmacy providers and prescribers for the reinstatement of PA requirements.

What Pharmacy Providers and Prescribers Need to Know

The *Medi-Cal Rx Enteral Nutrition Prior Authorization Request Form* is the preferred form when submitting an enteral nutrition PA request via fax or U.S. Mail. However, pharmacy providers and prescribers may continue to utilize any of the five approved PA submission methods to submit PA requests for enteral nutrition products, including:

- CoverMyMeds®
- Medi-Cal Rx Secured Provider Portal
- NCPDP P4 transaction
- Fax
- U.S. Mail

Refer to the section titled *Prior Authorization Overview, Request Methods, and Adjudication* in the *Medi-Cal Rx Provider Manual* for more information on PA submission.

» **PA submissions for enteral nutrition products will not be accepted prior to September 22, 2023.**

» **Members 21 years of age and younger are currently exempt and will not be impacted prior to 2024.**

What Pharmacy Providers and Prescribers Need to Do

- When submitting PAs for enteral nutrition products via fax or U.S. Mail, Medi-Cal Rx recommends utilizing the new *Medi-Cal Rx Enteral Nutrition Prior Authorization Request Form*.
- Beginning September 22, 2023, enteral nutrition PA requirements will change. Continue to review the *List of Contracted Enteral Nutrition Products* to determine if the requested product is covered.
- Review the *Enteral Nutrition Products* section in the *Medi-Cal Rx Provider Manual* to ensure prescription requirements, billing requirements/limitations, and documentation requirements are met.
- Prepare to submit PAs for enteral nutrition products for members 22 years of age and older:
  - All new start orders for enteral nutrition therapy for members 22 years of age and older will require a PA as of September 22, 2023. PAs for renewing orders for members 22 years of age and older may also be submitted beginning on this date, in advance of retirement of the Transition Policy.

Resources

- *Medi-Cal Rx Provider Manual*
- *List of Contracted Enteral Nutrition Products*
- *Enteral Nutrition for Members 22 Years of Age and Older: New Start Prior Authorization Reminders*
- *90-Day Countdown: Reinstatement of Prior Authorization Requirements for Enteral Nutrition Claims for Members 22 Years of Age and Older*

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com .