



Reminder: Quantity Limit Restrictions for Common Continuous Glucose Monitoring Devices

October 24, 2023

Background

The purpose of this alert is to remind providers of the quantity limit (QL) restrictions for common continuous glucose monitoring (CGM) devices.

What Pharmacy Providers and Prescribers Need to Know

QL restrictions for common CGM devices are as follows:

- Dexcom G6
 - Sensor: Restricted to three sensors every 30 days, up to nine sensors in a 90-day period.
 - Transmitter: Restricted to one transmitter every 90 days.
 - Receiver: Restricted to one receiver every 365 days.
- Dexcom G7
 - Sensor: Restricted to three sensors every 30 days, up to nine sensors in a 90-day period.
 - Receiver: Restricted to one receiver every three years.
- Freestyle Libre 2
 - Sensor: Restricted to three sensors every 30 days, up to nine sensors in a 90-day period.
 - Reader: Restricted to one reader every 365 days.

What Pharmacy Providers and Prescribers Need to Do

1. For product-specific QLs, refer to the product-specific restrictions column in the [List of Contracted Continuous Glucose Monitoring \(CGM\) Systems](#) and the *Diabetic Supplies – Continuous Glucose Monitoring (CGM) Systems* section of the [Medi-Cal Rx Provider Manual](#) for product billing requirements.
2. If resubmission of the claim to meet QLs is not appropriate, a prior authorization (PA) is required for coverage consideration. Point-of-sale (POS) overrides are not available.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.