



Updates to the Medi-Cal Rx Provider Manual

October 1, 2023

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 11.0.

Updates

| Section | Update Description | Effective Date |
|--|--|-----------------|
| <i>Section 12.4 – Documentation Requirements</i> | <ul style="list-style-type: none">Removed the sentence, “If an attachment is provided, the attachment must be signed and dated by the physician and the physician’s name, address, and telephone number must also be clearly supplied.”Linked the Medi-Cal Rx Enteral Nutrition Prior Authorization Form. | October 1, 2023 |
| <i>Section 12.5.3 – Elemental and Semi-Elemental Products Criteria</i> | <ul style="list-style-type: none">Revised language that a member must meet both requirements to be considered for authorization of elemental or semi-elemental products.Removed language “disease-specific.” | October 1, 2023 |
| <i>Section 12.5.4 – Metabolic Products Criteria</i> | <ul style="list-style-type: none">Revised language that the required documentation confirms that a member meets one of the diagnoses for metabolic ketogenic formulas. | October 1, 2023 |
| <i>Section 16.3 – Automatic Refill Programs for Members (NEW!)</i> | <ul style="list-style-type: none">Added language regarding automatic refill programs for members. | October 1, 2023 |

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.