



Medi-Cal Rx

30-Day Countdown: Changes to Continuous Glucose Monitoring Systems Prior Authorization Bundling

November 1, 2023

Background

The purpose of this alert is to notify pharmacy providers and prescribers that the prior authorization (PA) bundling process for Medi-Cal Rx covered continuous glucose monitoring (CGM) systems will be effective on December 1, 2023.

What Pharmacy Providers and Prescribers Need to Know

Pharmacy provider and prescribers will no longer need to submit PAs for each component (such as, sensor plus transmitter plus reader) of the CGM system. Medi-Cal Rx will accept one PA request for CGM systems which will apply to all components of the CGM system requested by the provider.

What Pharmacy Providers and Prescribers Need to Do

Prior to submitting a PA for CGM systems, pharmacy providers and prescribers should ensure the CGM system is on the [List of Contracted Continuous Glucose Monitoring \(CGM\) Systems](#). Once confirmed, pharmacy providers and prescribers should complete the following steps:

1. Review the [Medi-Cal Rx Provider Manual](#) for CGM PA requirements.
2. Submit a single PA for the CGM system, addressing the PA requirements along with other clinical rationale that can be used to justify medical necessity.

Note: The PA can be submitted for any one component and the approved PA will apply to all components of the CGM system.

Product listing does not guarantee coverage or availability. CGM systems not covered by Medi-Cal Rx or not on the contracted *List* may be a benefit via the member's medical benefits. Providers should contact the Medi-Cal fee-for-service fiscal intermediary (FI) for questions regarding coverage via the member's medical benefit, and the managed care plan (MCP) for questions regarding coverage and billing information.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.