



Medi-Cal Rx

Paper Remittance Advice: Dollar Sign Placement Update

November 22, 2023

What Pharmacy Providers Need to Know

Effective December 15, 2023, the Medi-Cal Rx Paper Remittance Advice (RA) and the corresponding PDF will be updated to remove the dollar sign (\$) symbols from the detail lines; the dollar sign symbols will now appear in the column headers. See *Figure 1* and *Figure 2*. The RA PDFs available on the Medi-Cal Rx Finance Portal provided on or before the December 8, 2023 Medi-Cal Rx payment release date remain unchanged.

Amount Billed	Amount Allowed	Amount Deducted	Amount Paid	Claim Type	PA Flag	Error Code
\$11,337.29	\$7,875.90	\$0.00	\$7,875.90	POS	N	
\$11,337.29	\$7,875.90	\$0.00	\$7,875.90	POS	N	
\$11,337.29	\$7,875.90	\$0.00	\$7,875.90	POS	N	

Figure 1: RA Before Update – Dollar Sign in Detail Lines

Amount Billed (\$)	Amount Allowed (\$)	Amount Deducted (\$)	Amount Paid (\$)	Claim Type	PA Flag	Error Code
4,293.69	3,792.17	0.00	3,792.17	POS	N	
3,112.99	2,886.35	0.00	2,886.35	POS	N	
1,945.99	1,804.62	0.00	1,804.62	POS	N	
1,945.99	1,804.11	0.00	1,804.11	POS	N	
1,883.69	1,638.88	0.00	1,638.88	POS	N	

Figure 2: RA After Update – Dollar Sign in Column Headers

Medi-Cal Rx HIPAA 835 Electronic Data Interchange (EDI) RA files are not impacted by this update.

What Pharmacy Providers Need to Do

Pharmacy providers should be aware of the changes to their RAs to ensure proper and accurate reimbursement. Reviewing RA documents carefully can ensure accurate and timely reimbursement. Refer to the following resources for additional information:

- [Remittance Advice \(RA\) – Frequently Asked Questions \(FAQs\)](#)
- [Medi-Cal Rx Provider Manual](#)
- [Medi-Cal Rx Finance Portal Job Aid](#)
- [Remittance Advice \(RA\): Amount Billed/Total Claim Charge Amount Content Update](#)

For questions regarding RA documentation, pharmacy providers can contact the Medi-Cal Rx Finance Portal Support Team via the following methods:

- Send an email to MediCalRxFinancePortalSupport@magellanhealth.com.
- Call the Medi-Cal Rx Customer Service Finance Portal Support Team at 1-800-977-2273, select **Option 2**, enter your NPI, and then select **Option 2** for Checkwrite.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.