



Updates to the Medi-Cal Rx

Provider Manual

November 1, 2023

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 12.0.

Updates

Section	Update Description	Effective Date
<i>Section 4.4 – Paper Claim(s)</i>	<ul style="list-style-type: none">Added language regarding claims with “inner” and “outer” NDCs.	November 1, 2023
<i>Section 4.4.1 – Missing Price (NEW!)</i>	<ul style="list-style-type: none">Added language regarding the policy of “inner” and “outer” NDCs.	November 1, 2023
<i>Section 12.0 – Enteral Nutrition Products</i>	<ul style="list-style-type: none">Updated language pertaining to eligibility requirements.	November 1, 2023
<i>Section 12.3 – Prescription Requirements</i>	<ul style="list-style-type: none">Updated signature requirements for prescriptions.	November 1, 2023
<i>Section 12.4 – Documentation Requirements</i>	<ul style="list-style-type: none">Refined language pertaining to required and optional documentation.	November 1, 2023
<i>Section 13.0 – Medical Supplies</i>	<ul style="list-style-type: none">Language refined.	November 1, 2023
<i>Section 13.1 – Diabetic Supplies – Test Strips and Lancets</i>	<ul style="list-style-type: none">Documentation requirements have been updated.Quantity and frequency limits for test strips and lancets have been updated.	November 1, 2023
<i>Section 13.2 – Diabetic Supplies – Self-Monitoring Blood Glucose Systems (Glucometers), Control Solutions, and Lancing Devices</i>	<ul style="list-style-type: none">Language removed regarding Code I.Added language pertaining to documentation of pregnancy-related diabetes.	November 1, 2023

Section	Update Description	Effective Date
<i>Section 13.3 – Diabetic Supplies – Disposable Insulin Delivery Devices</i>	<ul style="list-style-type: none"> • Language refined. • Billing requirements refined. • Prior authorization (PA) requirements refined. 	November 1, 2023
<i>Section 13.4 – Diabetic Supplies – Continuous Glucose Monitoring (CGM) Systems</i>	<ul style="list-style-type: none"> • Language refined. • Billing requirements updated. • PA requirements updated. • Initial authorization requirements updated. • Reauthorization requirements updated. • Refill requirements updated. 	November 1, 2023
<i>Section 17.3 – OTC COVID-19 Antigen Test Kits</i>	<ul style="list-style-type: none"> • Language refined. • Removed language pertaining to coverage criteria. • Removed language of Code I restriction. 	November 1, 2023
<i>Section 17.3.1 – OTC COVID-19 Antigen Test Kits Reimbursement</i>	<ul style="list-style-type: none"> • Refined language pertaining to billing and dispensing of over-the-counter (OTC) tests. 	November 1, 2023
<i>Section 17.5 – Commercial COVID-19 Vaccines (NEW!)</i>	<ul style="list-style-type: none"> • Added information outlining benefit guidelines for monovalent commercial COVID-19 vaccines. 	November 1, 2023
<i>Section 17.5.1 – Commercial COVID-19 Vaccines Administration Reimbursement (NEW!)</i>	<ul style="list-style-type: none"> • Added language regarding reimbursement for commercial COVID-19 vaccines. 	November 1, 2023
<i>Appendix C – Aid Codes</i>	<ul style="list-style-type: none"> • Updated language for Aid Code 76 and Aid Code M9. 	November 1, 2023

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.