



Medi-Cal Rx

30-Day Countdown: Medi-Cal Managed Care Plan Transition

December 1, 2023

Background

The purpose of this alert is to remind pharmacy providers and prescribers of the upcoming implementation of the Medi-Cal Managed Care Plan (MCP) Transition, effective January 1, 2024. As stated in the alert titled [90-Day Countdown: Medi-Cal Managed Care Plan Transition](#) dated October 3, 2023, approximately 1.2 million Medi-Cal members in 21 counties will transition to a new Medi-Cal MCP.

What Pharmacy Providers and Prescribers Need to Know

- Pharmacy providers and prescribers should anticipate little change, except members may belong to a new health plan.
- Pharmacy providers and prescribers must use the member's Benefits Identification Card (BIC) to submit a claim. Claims billed with the MCP plan ID number will be denied.

Resources

Pharmacy providers and prescribers should refer to the following resources:

- [Medi-Cal Managed Care Plan Transition](#) page on the Department of Health Care Services' (DHCS) website
- MCP Transition tab on the [Forms & Information](#) page of the [Medi-Cal Rx Provider Portal](#)
- [2024 Medi-Cal Managed Care Plan Transition Policy Guide](#)
- [Medi-Cal Managed Care Plans by County \(as of 2023 and 2024\)](#)

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.