



Medi-Cal Rx

Reject Code 16 – Implementation Date Postponed

December 18, 2023

Background

The purpose of this alert is to provide an update to pharmacy providers and prescribers that **Reject Code 16 – M/I Prescription/Service Reference Number will not be implemented on January 5, 2024, as previously announced.**

What Pharmacy Providers and Prescribers Need to Know

On December 5, 2023, Medi-Cal Rx published an alert titled [Activation of Reject Code 16 – Medi-Cal Rx Program Integrity Update](#) informing pharmacy providers and prescribers that Reject Code 16 would be activated on January 5, 2024, for all claims for members of all ages.

Medi-Cal Rx has decided to **postpone implementing Reject Code 16**. This decision was made to reduce disruption and ensure safe and timely delivery of pharmacy benefits. Medi-Cal Rx will continue to engage with stakeholders on the reinstatement of Reject Code 16 and will provide notice at least 30 days in advance of the implementation date.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.