

## Rite Aid Closure in Needles, CA

February 2, 2024; Updated February 7, 2024

## **Background**

The purpose of this alert is to notify pharmacy providers and prescribers that Medi-Cal Rx is working to resolve access to care concerns in response to the February 9, 2024, permanent closure of the Rite Aid pharmacy located at 1020 East Broadway Street, Needles, CA 92363. The last day to fill prescriptions at this location was February 5, 2024.

## What Pharmacy Providers and Prescribers Need to Know

Medi-Cal Rx has been working with city of Needles leadership and pharmacies across the border in Fort Mohave and Bullhead City, Arizona to ensure there is no interruption in care for Medi-Cal Rx members affected by this pharmacy closure.

The Rite Aid pharmacy in Needles transferred all prescriptions on the evening of February 5, 2024, to:

- CVS Health Pharmacy (#9309) in Fort Mojave, Arizona
  - 4744 South Highway 95, Fort Mohave, Arizona 86426
  - 928-763-6822
  - Note: This pharmacy is enrolled as a Medi-Cal provider but is not currently reflected in the Medi-Cal Rx Find a Pharmacy tool. We are working to correct this.

**Note:** Prescriptions on automatic refill with Rite Aid Pharmacy will not be automatically filled by CVS Health Pharmacy #9309. Members must contact CVS Health Pharmacy #9309 to request that their prescriptions be filled.

Medi-Cal Rx members may also transfer their prescriptions to the following pharmacies:

- Safeway Pharmacy (#1474) in Fort Mojave, Arizona
  - 4823 AZ-95, Fort Mohave, Arizona 86426
  - 928-704-4443
- 24-Hour CVS Health (#8826) in Bullhead City, Arizona
  - 2350 Miracle Mile, Bullhead City, Arizona 86442
  - 928-758-2212
- Riverside Pharmacy in Bullhead City, Arizona
  - 2410 Highway 95, Bullhead City, Arizona 86442
  - 928-219-4700

Members must contact their preferred pharmacy to initiate the prescription transfer and refill process.

Medi-Cal Rx will continue working with the city of Needles leadership and other regional health care organizations on a long-term pharmacy access plan for the Needles community.

Medi-Cal Rx will update the list of additional contracted pharmacies as they become available via the <a href="Pharmacy Tool Locator">Pharmacy Tool Locator</a>.

## **Contact Information**

Please call the Medi-Cal Rx Customer Service Center, which is available 24 hours a day, 7 days a week, 365 days per year, at 1-800-977-2273.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.