Medi-Cal Rx

Mass Adjustment for COVID-19 Antigen Tests for Impacted Claims Submitted on February 1, 2022

March 29, 2024

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Background

The purpose of this alert is to inform pharmacy providers that Medi-Cal Rx will be initiating a mass adjustment related to COVID-19 antigen tests for claims submitted on February 1, 2022.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims submitted early on February 1, 2022, related to COVID-19 antigen tests with NDCs 11877001140, 50010022431, 56362000589, 82607066026, and 82607066027. These COVID-19 antigen test claims were paid incorrectly due to an issue identified in the reimbursement calculation. The Medi-Cal Rx claim reimbursement calculation was updated on February 1, 2022, at 11:57 a.m. PT, to correctly calculate the reimbursement for the COVID-19 antigen test claims per the Department of Health Care Services' (DHCS) policy; however, claims submitted prior to the correction require an adjustment.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on providers' behalf which may result in an amount owed to you, an amount you owe DHCS, or no net change to the amount you were already reimbursed. Medi-Cal Rx will complete the claim adjustments in stages over the next several months.

Adjustments have been made for some of the impacted claims that were submitted on February 1, 2022, and will appear on the March 29, 2024, remittance advice (RA). A separate alert will be published when the next adjustment commences for the remainder of the impacted claims submitted on February 1, 2022.

What Pharmacy Providers Need to Do

No action is required by providers at this time.

Adjustments for some of the impacted claims submitted on February 1, 2022, will be included on the March 29, 2024 RA. On the RA, impacted providers will see a reversal of the original claim and a new claim processed (same member, Rx number, date of service, NDC, etc.) to reflect the adjustment.

For more information about this and future mass adjustment activities, refer to the Mass Adjustment tab located on the Forms & Information page on the Medi-Cal Rx Provider Portal. This new resource offers detailed information about each mass adjustment.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.

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