Medi-Cal Rx

Mass Adjustment for COVID-19 Vaccine Incentive Fee for Impacted Claims Submitted February 1, 2022, through March 31, 2022

March 29, 2024

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Background

The purpose of this alert is to inform pharmacy providers that Medi-Cal Rx will be initiating a mass adjustment related to COVID-19 vaccine incentive fees for claims submitted on or after February 1, 2022.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims submitted on or after February 1, 2022, for COVID-19 vaccines with NDCs 59267105501, 59267105504, and 80777027599 where a submission clarification code (SCC) of 7 or 10 was submitted with the claim. For these claims, the $40.00 incentive fee was not included in the reimbursement calculation. Medi-Cal Rx claim reimbursement calculation was updated on May 8, 2022, to correctly calculate the COVID-19 Incentive Fee calculation per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on providers' behalf to correctly reimburse for the allowed incentive fee up to $40.00. Medi-Cal Rx will complete the claim adjustments in stages over the next several months.

Adjustments have been made for some of the impacted claims submitted February 1, 2022, through March 31, 2022, and will appear on the March 29, 2024, remittance advice (RA). Adjustments for the remaining claims submitted February 1, 2022, through March 31, 2022, and for claims submitted on or after April 1, 2022, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by providers at this time.

Adjustments for some of the impacted claims submitted February 1, 2022, through March 31, 2022, will be included on the March 29, 2024 RA. On the RA, impacted providers will see a reversal of the original claim and a new claim processed (same member, Rx number, date of service, NDC, etc.) to reflect the adjustment. For instances where Medi-Cal Rx determined the claim reimbursement to be correct, no changes will be reflected on your RA.

For more information about this and future mass adjustment activities, refer to the Mass Adjustment tab located on the Forms & Information page on the Medi-Cal Rx Provider Portal. This new resource offers detailed information about each mass adjustment.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.

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