Medi-Cal Rx

Mass Adjustment for Disposable Insulin Delivery Devices for Impacted Claims Submitted January 1, 2022, through March 31, 2022

March 29, 2024; Updated May 22, 2024

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Background

The purpose of this alert is to inform pharmacy providers that Medi-Cal Rx will be initiating a mass adjustment related to disposable insulin delivery devices (DIDDs) for claims submitted on or after January 1, 2022.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims submitted on or after January 1, 2022, for DIDDs with NDCs 08508112005, 08508200005, 08560940001, 08560940002, and 08560940003. For these DIDD claims, the Medi-Cal Rx reimbursement calculation used an incorrect maximum allowable product cost (MAPC) price which may have resulted in an incorrect provider reimbursement. Medi-Cal Rx MAPC prices for these DIDDs were updated on April 28, 2022, to correctly calculate DIDD claims per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on providers' behalf which may result in an amount owed to you, an amount you owe DHCS, or no net change to the amount you were already reimbursed. Medi-Cal Rx will complete the claim adjustments in stages over the next several months.

Adjustments have been made for some of the impacted claims submitted January 1, 2022, through March 31, 2022, and will appear on the March 29, 2024, remittance advice (RA). Adjustments for the remaining claims submitted January 1, 2022, through March 31, 2022, and for claims submitted on or after April 1, 2022, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by providers at this time.

Adjustments for the impacted claims submitted January 1, 2022, through March 31, 2022, will be included on the March 29, 2024 RA. On the RA, impacted providers will see a reversal of the original claim and a new claim processed (same member, Rx number, date of service, NDC, etc.) to reflect the adjustment.

For more information about this and future mass adjustment activities, refer to the Mass Adjustment tab located on the Forms & Information page on the Medi-Cal Rx Provider Portal. This new resource offers detailed information about each mass adjustment.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.

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