



Medi-Cal Rx

Updates to the Medi-Cal Rx Provider Manual

March 1, 2024

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 16.0.

Updates

Section	Update Description	Effective Date
<i>Section 12.5.2 – Specialized Products</i>	<ul style="list-style-type: none">Removed ICD-10 diagnosis code V45.1 Renal dialysis status from table.	March 1, 2024
<i>Section 13.4 – Diabetic Supplies – CGM Systems</i>	<ul style="list-style-type: none">Updated continuous glucose monitoring (CGM) prior authorization (PA) request requirements for members with insulin-dependence.	March 1, 2024

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.