

Closure of Latimer's Pharmacy in Los Molinos and Old Time Drugs in Corning, Tehama County

April 19, 2024

Background

The purpose of this alert is to notify pharmacy providers and prescribers that Medi-Cal Rx was informed on April 17, 2024, of the sudden permanent closures of two Tin Rx-owned pharmacies in Tehama County. Medi-Cal Rx is working to resolve access to care concerns in response to the sudden permanent closures of the two Tin Rx pharmacies:

- Tin Rx Latimer's Pharmacy
 - 7885 State Highway 99E, Los Molinos, California 96055
- Tin Rx Old Time Drugs
 - 1322 Solano Street, Corning, California 96021

Tin Rx – Latimer's Pharmacy was reportedly shut down on April 12, 2024. The last day to fill prescriptions for members at the Tin Rx – Old Time Drugs location is reported to be **April 26, 2024**. Medi-Cal Rx has been unable to contact the pharmacy to confirm this date. Some members may be impacted if their prescription(s) are not transferred to a nearby pharmacy prior to the closure.

What Pharmacy Providers and Prescribers Need to Know

To ensure there is no interruption in care for Medi-Cal Rx members affected by the sudden closures, members can do the following:

• Attempt to fill and pick-up prescriptions through **April 26, 2024**, at the following location:

- Tin Rx – Old Time Drugs

- 1322 Solano Street, Corning, California 96021
- 1-530-824-0800
- Medi-Cal Rx members may contact a preferred nearby pharmacy that can attempt to obtain a transfer of their prescriptions.
- Medi-Cal Rx members may also contact their prescriber to obtain new prescriptions to be filled at one of the three nearby pharmacies listed below.

• Nearby pharmacies where members may transfer their prescriptions include:

West-End Pharmacy

- 965 Highway 99 West, Suite #127, Corning, California 96021
- 1-530-824-4901
- Rite Aid Pharmacy #06188
 - 640 Edith Avenue, Corning, California 96021
 - 1-530-824-5086

- Walgreens Pharmacy #13001

- 828 Newville Road, Orland, California 95963
- 1-530-865-9859
 - » Members must contact their preferred pharmacy to initiate the prescription transfer and refill process.
 - » Medi-Cal Rx will be updating the list of additional contracted pharmacies as they become available via the <u>Pharmacy Locator</u> <u>Tool</u>.

Reminders

- **Emergency Fill Policy:** Medi-Cal Rx allows providers to dispense a 14-day emergency supply of medications to enable members to have immediate access to medically necessary drugs in emergency situations. Supply chain shortages are appropriate for an emergency fill. See the *Emergency Fills* section in the <u>Medi-Cal Rx Provider Manual</u> for additional details.
- Early Refill Policy: Pharmacy providers maintain their ability to override early refills (DUR Reject Code 88 – DUR Reject Error) at point of sale (POS) if medically necessary. Refer to the <u>NCPDP Reject Code 88 DUR Reference Guide</u>.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at <u>MediCalRxEducationOutreach@primetherapeutics.com</u>.