



Medi-Cal Rx

Pharmacy Provider Dispensing Fee Self-Attestation

April 30, 2024

Update: The pharmacy provider self-attestation process will be reopened beginning May 1, 2024, and pharmacy providers can attest through May 31, 2024.

What Pharmacy Providers Need to Know

In January 2024, notification was sent to pharmacy providers regarding the March 2024 attestation kick-off. If you already submitted your self-attestation and received a confirmation email from CODSurvey@mercer.com, you may disregard this notice.

Due to light responses, the Department of Health Care Services (DHCS) is opening a second opportunity to attest for the higher of two pharmacy dispensing fees from May 1, 2024 – May 31, 2024. **This will be the final opportunity to attest for the upcoming fiscal year 2024 – 2025. All attestations must be received by May 31, 2024, to be accepted.** Attestations will not be accepted after closing on May 31, 2024; **no exceptions.**

Pursuant to *Welfare and Institutions Code (W&I Code)*, Section 14105.45, the professional dispensing fee is based on a pharmacy's total (Medicaid and non-Medicaid) annual prescription volume from the previous year as follows:

- Less than 90,000 claims equals \$13.20
- 90,000 or more claims equals \$10.05

Note: DHCS' policy is that a claim is equivalent to a dispensed prescription.

What Pharmacy Providers Need to Do

Beginning May 1, 2024, pharmacy providers will be able to complete the attestation survey online at https://mercer.qualtrics.com/jfe/form/SV_eJJIMoEVPfpy2Ts. You can also access the survey using the link sent to you via email or by scanning the QR code. Refer to *Figure 1*.



Figure 1: QR Code

The survey password will be included on the email notifications.

Only the Medi-Cal pharmacy provider, or a person authorized by the Medi-Cal pharmacy provider to bind the provider by signature to the conditions contained in the attestation statement, may complete the attestation. This may include the pharmacist in charge, the owner, or a direct delegate with authority to contractually obligate the organization.

Resources

Refer to the following resources for dispensing fee self-attestation:

- Review the [Pharmacy Provider Dispensing Fee Self-Attestation – Frequently Asked Questions \(FAQs\)](#).
- Email Mercer Government Human Services Consulting at CODSurvey@mercer.com.
- Call the survey helpline at 1-844-294-9982, Monday – Friday, from 8 a.m. – 5 p.m. CT.
- Review the [Medi-Cal Rx Pharmacy Professional Dispensing Fee Provider Self-Attestation](#) page.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.