



Medi-Cal Rx

Mass Adjustment for Diabetic Lancets for Impacted Claims with a Date of Service January 1, 2022, through December 31, 2022

June 14, 2024

Background

The purpose of this alert is to inform pharmacy providers that Medi-Cal Rx will be initiating a mass adjustment related to diabetic lancet products for claims with a date of service (DOS) on or after January 1, 2022.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims with a DOS on or after January 1, 2022, for diabetic lancets with NDCs 98302000160 and 98302014071. For these diabetic lancet claims, the Medi-Cal Rx reimbursement calculation used an incorrect price type which may have resulted in an incorrect pharmacy provider reimbursement. The Medi-Cal Rx claim reimbursement calculation was updated on February 9, 2024, to utilize the Maximum Allowable Product Cost (MAPC) price type for diabetic lancet claims per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on behalf of pharmacy providers which may result in an amount owed to you or no net change to the amount you were already reimbursed. Medi-Cal Rx will complete the claim adjustments in stages over the next several months.

Adjustments have been made for some of the impacted claims with a DOS January 1, 2022, through December 31, 2022, and will appear on the June 14, 2024, remittance advice (RA). Adjustments for the remaining claims with a DOS January 1, 2022, through December 31, 2022, and for claims with a DOS on or after January 1, 2023, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by pharmacy providers at this time.

Adjustments for the impacted claims with a DOS January 1, 2022, through December 31, 2022, will appear on the June 14, 2024 RA. On the RA, impacted pharmacy providers will see a reversal of the original claim and a new claim processed (same member, Rx number, DOS, NDC, etc.) to reflect the adjustment.

For more information about this and other mass adjustment activities, refer to the [Mass Adjustments](#) page located on the [Medi-Cal Rx Provider Portal](#) or send a secured email to MediCalRxEducationOutreach@primetherapeutics.com and include, if appropriate, any claim-specific information with the correspondence.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.