



Medi-Cal Rx

Mass Adjustment for Enteral Nutrition for Impacted Claims Submitted December 27, 2022, through March 13, 2023

June 18, 2024

Background

The purpose of this alert is to inform pharmacy providers that Medi-Cal Rx initiated a mass adjustment specific to enteral nutrition contracted products Nutramigen® DHA-ARA and Peptamen Junior® 1.5 for claims submitted on or after December 27, 2022, through March 13, 2023.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims submitted on or after December 27, 2022, through March 13, 2023, for enteral nutrition contracted products Nutramigen DHA-ARA and Peptamen Junior 1.5 with NDCs 00087049801 and 98716007363. For these enteral nutrition product claims, the Medi-Cal Rx reimbursement calculation used an incorrect price type which may have resulted in an incorrect pharmacy provider reimbursement. Medi-Cal Rx claim reimbursement calculation was updated on March 13, 2023, to utilize the correct Estimated Acquisition Cost (EAC) price type to calculate enteral nutrition product claims per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on behalf of pharmacy providers which may result in an amount you owe DHCS or no net change to the amount you were already reimbursed.

Adjustments have been made for some of the impacted claims submitted December 27, 2022, through March 13, 2023, and appeared on the June 14, 2024, remittance advice (RA). Adjustments for the remaining claims submitted December 27, 2022, through March 13, 2023, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by pharmacy providers at this time.

Adjustments for the impacted claims submitted December 27, 2022, through March 13, 2023, appeared on the June 14, 2024 RA. On the RA, impacted pharmacy providers will see a reversal of the original claim and a new claim processed (same member, Rx number, date of service, NDC, etc.) to reflect the adjustment.

For more information about this and other mass adjustment activities, refer to the [Mass Adjustments](#) page located on the [Medi-Cal Rx Provider Portal](#) or send a secured email to MediCalRxEducationOutreach@primetherapeutics.com and include, if appropriate, any claim-specific information with the correspondence.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.