



Medi-Cal Rx

New Medi-Cal Rx Web Portal Resource Page: Mass Adjustment Notifications

June 10, 2024

Background

Beginning in March 2024, Medi-Cal Rx began processing pharmacy claim mass adjustments for pharmacy claims that require reprocessing to reflect the Department of Health Care Services (DHCS) policies. Each pharmacy claim mass adjustment initiative will be announced via an alert published on the [Bulletins & News](#) page of the [Medi-Cal Rx Web Portal](#) prior to the commencement of the adjustment.

What Pharmacy Providers Need to Know

On June 8, 2024, Medi-Cal Rx created a new [Mass Adjustments](#) page on the [Medi-Cal Rx Web Portal](#) that hosts informational notifications about each mass adjustment initiative. This page replaces the Mass Adjustments tab on the Forms & Information page that hosted mass adjustment information. Pharmacy providers may access the new [Mass Adjustments](#) page by navigating to the [Medi-Cal Rx Provider Portal](#) and selecting **Mass Adjustments**. It is recommended that pharmacy providers bookmark this new page for ease of access.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.