



Medi-Cal Rx

New Medi-Cal Rx Web Portal Resource Pages: FDA Drug Recall Notifications

June 10, 2024

Background

Medi-Cal Rx will now provide notifications to prescribers and members impacted by Class I and Class II U.S. Food and Drug Administration (FDA) Drug Recalls. Each Class I and Class II FDA Drug Recall will be announced via an alert published on the [Bulletins & News](#) page of the [Medi-Cal Rx Web Portal](#). Additionally, impacted prescribers and members will receive letters by U.S. mail for Class I drug recalls. As of June 10, 2024, there are no current recalls to report. The purpose of this alert is to announce the new resource pages for future drug recalls.

What Prescribers and Members Need to Know

On June 8, 2024, Medi-Cal Rx added two new FDA Drug Recall Notifications pages on the [Medi-Cal Rx Web Portal](#) (one page for prescribers, one page for members) that host informational notifications about each Class I and Class II FDA drug recall.

- Prescribers may access the [FDA Drug Recall Notifications](#) page by selecting **Drug Recall** on the [Medi-Cal Rx Provider Portal](#).
- Members may access the [FDA Drug Recall Notifications](#) page by selecting **Drug Recall** on the [Medi-Cal Rx Member Portal](#).

Notifications will provide applicable details about the recall including the recall date, drug and manufacturer details, the reason for the recall, and any required prescriber and/or member actions.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.