



Medi-Cal Rx

CalAIM Justice-Involved Reentry Initiative Implementation for Inyo, Santa Clara, and Yuba Counties

August 13, 2024

Background

On July 24, 2024, the alert titled [CalAIM Justice-Involved Reentry Initiative and Medi-Cal Rx](#) introduced the California Advancing and Innovating Medi-Cal (CalAIM) Justice-Involved (JI) Reentry Initiative to support the delivery of Medi-Cal Rx benefits and services to eligible Californians who are incarcerated in county jails, youth correctional facilities, and state prisons.

The purpose of this alert is to inform stakeholders that on October 1, 2024, the CalAIM JI Reentry Initiative will be implemented in Inyo, Santa Clara, and Yuba counties.

What Stakeholders Need to Know

Effective October 1, 2024, providers supporting the CalAIM JI Reentry Initiative in Inyo, Santa Clara, and Yuba counties can submit pharmacy claims and prior authorization (PA) requests for JI-eligible members to Medi-Cal Rx for outpatient medications, specific medical supplies, and/or enteral nutrition products that are covered under the Medi-Cal Rx pharmacy benefit.

For a list of covered products, refer to the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#).

Medi-Cal Rx will provide a dedicated Medi-Cal Rx Office Hour for JI stakeholders. Details about additional training opportunities and the Medi-Cal Rx Office Hour will be provided within the next few weeks.

What Stakeholders Need to Do

Stakeholders are encouraged to review the following resources to learn more about Medi-Cal Rx and the CalAIM JI Reentry Initiative.

Medi-Cal Rx Resources

- Visit the [Medi-Cal Rx Web Portal](#) to review a wide variety of resources and information and navigate to the [Medi-Cal Rx Provider Portal](#).
- Visit the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#) for resources and training materials.
- Refer to the [Forms & Information](#) page on the [Medi-Cal Rx Provider Portal](#) for reference materials and training.

- Refer to the [Medi-Cal Rx Provider Welcome Packet](#) for information about how to successfully do business with Medi-Cal Rx.
- Refer to the [Medi-Cal Rx Provider Manual](#) for Medi-Cal Rx coverage and billing policies.
 - Refer to the *PA Request Overview* section of the [Medi-Cal Rx Provider Manual](#) for guidelines on submitting a PA.
 - **Note:** Effective October 1, 2024, *Appendix C* will be updated to include CalAIM JI aid codes.
- For assistance with submitting PA requests through Medi-Cal Rx, review the [Five Ways to Submit a Prior Authorization Request](#) flyer.
- Refer to the YouTube video titled [Submitting a Prior Authorization \(PA\) Request via the Medi-Cal Rx Secured Provider Portal](#).
- For assistance submitting web claims through Medi-Cal Rx, review the [Medi-Cal Rx Web Claims Submission User Guide](#).
- Refer to the [Claim Submission Reminders](#) for guidelines on accurately submitting pharmacy claims.
- Refer to the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#).
- Refer to the YouTube video titled [Medi-Cal Rx CDL and Approved NDC List Navigation](#).

CalAIM JI Reentry Initiative Resources

- Refer to the alert titled [CalAIM Justice-Involved Reentry Initiative and Medi-Cal Rx](#).
- Refer to the [Justice-Involved Initiative](#) page for more information, news, and resources about the CalAIM JI Reentry Initiative.
- Refer to the [Policy and Operations Guide for Planning and Implementing the CalAIM Justice-Involved Initiative](#) for the most current policy information.
- For information about JI medical claims, refer to the [Justice-Involved Initiative: An Overview](#) page on the DHCS website.

Sign up for the [Medi-Cal Rx Subscription Service \(MCRxSS\)](#) to receive notification of future Medi-Cal Rx alerts to your email.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.