



Medi-Cal Rx

Updates to the Medi-Cal Rx Provider Manual

August 1, 2024

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 21.0.

Updates

Section	Update Description	Effective Date
<i>Section 2.1.4.1 – Medi-Cal Provider Fraud, Waste, and Abuse</i>	<ul style="list-style-type: none">• Added an email contact to the “Medi-Cal Rx PI/SUI” row.• Simplified contact information methods in the “Prime Therapeutics Special Investigations Unit (SIU)” row.• Updated contact methods in the “Compliance” row.	August 1, 2024

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.