



Medi-Cal Rx

UAC URL Update

September 24, 2024

Background

As a result of the acquisition of Magellan Rx by Prime Therapeutics LLC, a series of application transitions were completed in the first half of 2024, as previously announced in the alert titled [Upcoming Transitions for Medi-Cal Rx Applications](#).

What Pharmacy Providers and Prescribers Need to Know

On Tuesday, October 1, 2024, the existing User Administration Console (UAC) URL will be updated to the new Prime Therapeutics LLC URL (<https://uac.primetherapeutics.com>). The Magellan Rx UAC site will redirect users to the new Prime Therapeutics LLC UAC site until December 2, 2024. Additionally, messaging will be published to the UAC site to remind pharmacy providers and prescribers to update their bookmarks to the new URL.

What Pharmacy Providers and Prescribers Need to Do

On and after October 1, 2024, users should use and bookmark the new URL and delete the previous bookmark to avoid any disruption to their access.

Pharmacy providers and prescribers may continue to access the UAC via the [Medi-Cal Rx Secured Provider Portal](#) utilizing their existing credentials. Navigating to the site with a link is the same as entering the URL in the web address bar in your browser.

Note: After December 2, 2024, the Magellan Rx UAC link will no longer be operational. Users who attempt to access the link after December 2, 2024, will encounter an error message.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.