



Medi-Cal Rx

90-Day Countdown: Pediatric Integration of Members 21 Years of Age and Younger

October 31, 2024

Background

The purpose of this alert is to inform pharmacy providers and prescribers that Medi-Cal Rx will reinstate claim edits and prior authorization (PA) requirements for members 21 years of age and younger on January 31, 2025.

As part of Pediatric Integration, Medi-Cal Rx will implement the California Children's Services (CCS) Panel Authority policy in which CCS Panel Providers will have prescribing authority for a limited list of medications and supplies under a set of utilization management (UM) policies selected for this authority. The CCS Panel Authority policy will apply to specific CCS Panel Providers only and for members younger than 21 years of age.

What Pharmacy Providers and Prescribers Need to Know

Beginning January 31, 2025, claim edits and PA request requirements will apply to all Medi-Cal Rx covered pharmacy claims for members 21 years of age and younger. For more information on claim and PA request requirements, refer to the [Medi-Cal Rx Provider Manual](#).

In recognition of the training and experience required by CCS Panel Providers to care for pediatric members with complex medical conditions, Medi-Cal Rx will implement the CCS Panel Authority policy for specific CCS Panel Providers. CCS Panel Authority policy will apply to PA request requirements for select drugs, enteral nutrition products, and medical supplies when the following conditions are met:

- The member is younger than 21 years of age.
- The prescription is written by a CCS Panel Provider who has been given CCS Panel Authority by the Department of Health Care Services (DHCS).

What Pharmacy Providers and Prescribers Need to Do

Pharmacy providers and prescribers should review the resources posted on the new Pediatric Integration tab on the Medi-Cal Rx Web Portal. To access this tab, navigate to the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#) and select the **Pediatric Integration** tab.

Beginning January 17, 2025, Medi-Cal Rx will host a weekly webinar about Pediatric Integration to support stakeholder readiness. Pharmacy providers and prescribers should plan to attend a webinar prior to implementation on January 31, 2025.

Pharmacy providers and prescribers are also encouraged to review the following resources to learn more about Medi-Cal Rx and Pediatric Integration.

Medi-Cal Rx Resources

- [Medi-Cal Rx Provider Manual](#)
- [Medi-Cal Rx Billing Tips](#)
- [Claim Submission Reminders](#)
- [Medi-Cal Rx Web Claims Submission User Guide](#)
- [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#)
- [Medi-Cal Rx CDL and Approved NDC List Navigation](#) YouTube video
- [Five Ways to Submit a Prior Authorization Request](#)
- [Prior Authorization Submission Reminders](#)
- [Submitting a Prior Authorization \(PA\) Request via the Medi-Cal Rx Secured Provider Portal](#) YouTube video
- [How To Resolve Reject Code 76 – Plan Limitations Exceeded](#)
- [How to Resolve Claim Reject Code 78: Cost Exceeds Maximum](#)
- [NCPDP Reject Code 83 – Duplicate Paid/Captured Claim](#)

CCS Paneled Providers

- [California Children's Services](#)
- [Becoming a California Children's Services Provider](#)
- CCS Panel Application on the [California Children's Services \(CCS\) Provider Paneling Portal](#)
- [California Children's Services Provider Lists](#)
- [California Children's Services \(CCS\) – Frequently Asked Questions \(FAQs\)](#)
- [California Children's Services \(CCS\) Program and Genetically Handicapped Persons Program \(GHPP\)](#) section in the [Medi-Cal Rx Provider Manual](#)

Enteral Nutrition and Medical Supplies

- Refer to the *Covered Products Lists* section in the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) to review the [List of Contracted Enteral Nutrition Products](#).
- Refer to the *Enteral Nutrition Products* section in the [Medi-Cal Rx Provider Manual](#) for additional information and criteria guidelines.
- Refer to the [Bulletins & News](#) and [Forms & Information](#) pages on the [Medi-Cal Rx Provider Portal](#) for guidance to successfully submit PA requests.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.