



Medi-Cal Rx

# Deactivation of Override Code "55555" for All Drugs/Products – Medi-Cal Rx Program Integrity Update

October 3, 2024

## Background

The purpose of this alert is to inform pharmacy providers and prescribers that effective October 18, 2024, Medi-Cal Rx will deactivate the override code "55555." The "55555" override code will no longer be accepted for any drug/product claims. As a result, all claims will be subject to Medi-Cal Rx claim utilization management (UM) edits, and a prior authorization (PA) request submission may be required for coverage considerations.

Deactivation of the "55555" override code will impact all claims submitted to Medi-Cal Rx.

## What Pharmacy Providers and Prescribers Need to Know

On November 3, 2023, Medi-Cal Rx removed override code "55555" from select drugs/products, as announced in the alert titled [Deactivation of Override Code "55555" for Select Drugs/Products – Medi-Cal Rx Program Integrity Update](#). In a continuing effort to reduce Fraud, Waste, and Abuse (FWA), Medi-Cal Rx will deactivate override code "55555" for all drugs/products for members of all ages on and after October 18, 2024.

- » Pharmacy providers will not be able to utilize override code "55555" to override Medi-Cal Rx claim UM edits on and after October 18, 2024.
- » A PA request establishing medical necessity may be required for coverage considerations for claims submitted to Medi-Cal Rx.

## What Pharmacy Providers and Prescribers Need to Do

To prepare for the deactivation of override code "55555" for all drugs/products, pharmacy providers and prescribers should:

1. Review the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) for covered drugs/products and coverage restrictions.
2. When applicable, submit a PA request with rationale to establish medical necessity to address the Medi-Cal Rx claim UM edit.

## Resources

- [Claim Submission Reminders](#)
- [Five Ways to Submit a Prior Authorization Request](#)
- [Reminder: Establishing Medical Necessity](#)

**Note:** To schedule a one-on-one Office Hour to be held via a Microsoft Teams meeting, send a request to the Education & Outreach (E&O) mailbox at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx E&O at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).