Updates to the Medi-Cal Rx Provider Manual

October 1, 2024

The updates/additions below have been made to the *Medi-Cal Rx Provider Manual* version 23.0.

Updates

Section	Update Description	Effective Date
Section 10.0 – Coordination of Benefits (COB)	• Added language regarding Medi-Cal Rx as the payer of last resort, with situational exceptions.	October 1, 2024
Section 10.1 – COB General Instructions	• Added language, refer to the bulleted "**Notes:**" list.	October 1, 2024
Section 10.2 – Pharmacy Self-Certification for OHC	• Section formerly numbered 10.1, now 10.2.	October 1, 2024
Section 10.3 – Identifying OHC	• Section formerly numbered 10.1.1, now 10.3.	October 1, 2024
Section 10.3.1 – Identifying Member's OHC via POS Claims	• Section formerly numbered 10.1.1.1, now 10.3.1. • Moved language regarding if a member has other coverage on a date of service (DOS) and it is not reported on the pharmacy's claim submission.	October 1, 2024
Section 10.3.2 – Identifying Member's OHC via Member Eligibility Lookup Tool	• Section formerly numbered 10.1.1.2, now 10.3.2.	October 1, 2024
*Section 10.4 – Medicare (**NEW!**)*	• Added language regarding how some Medi-Cal members are eligible for services under Medicare.	October 1, 2024

Section	Update Description	Effective Date
Section 10.4.1 – Medicare Part B COB Claims	• Section formerly numbered 10.1.2, now 10.4.1. • Added language regarding claim submission for members with Medicare Part B coverage. • Added language regarding Medi-Cal Rx reimbursement. • Added language regarding prior authorization (PA) requests.	October 1, 2024
Section 10.4.2 – Charpentier Claims	• Section formerly numbered 10.1.3, now 10.4.2.	October 1, 2024
Section 10.4.3 – Medicare Part D COB	• Section formerly numbered 10.1.4, now 10.4.3. • Added language regarding claim submission for members with Medicare Part D coverage. • Added language regarding PA requests.	October 1, 2024
Section 10.5 – Allowed OCC for Standard OHC and Medicare Part B and Part D (**NEW!**)	• Section formerly numbered 10.1.5, now 10.5. • Expanded table to include columns "Allowed for Medicare Part B Processing" and "Allowed for Medicare Part D for Processing". • Updated language in table.	October 1, 2024
Section 10.5.1 – OCC Equals 3 Reject Codes	• Section formerly numbered 10.1.6, now 10.5.1. • Added Reject Code 70 to the table of reject codes and reject code descriptions. • Refined language under *OCC Equals 3 Reject Code Descriptions* table.	October 1, 2024
Section 15.6 – Cost Ceiling	• Updated language. • Added table with cost ceiling limits.	October 1, 2024
Section 17.3 – OTC COVID-19 Antigen Test Kits	• Added background and language regarding policy.	October 1, 2024

Section	Update Description	Effective Date
Section 17.3.1 – OTC COVID-19 Antigen Test Kits Reimbursement	• Updated reimbursement and billing language.	October 1, 2024
Appendix C – Aid Codes	• Added the following new aid codes and descriptions: I2, I3, I4, I5, and I6.	October 1, 2024

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.