Medi-Cal Rx Weekly Wrap-Up for October 18 – October 24

October 25, 2024

Stay up to date with all that is happening at Medi-Cal Rx by visiting the Bulletins & News page and signing up for the Medi-Cal Rx Subscription Service to receive notification of future alerts.

Here are the latest alerts:

October 20, 2024

- *Medi-Cal Rx Claim and Prior Authorization Request Submission Outage*: A system outage is impacting all submission methods for claims and prior authorization (PA) requests.
- *Update: Medi-Cal Rx Claim and Prior Authorization Request System Outage*: Medi-Cal Rx has temporarily turned Real Time Eligibility (RTE) off to establish eligibility access in order to accept most claims and PA requests.

October 21, 2024

- *Medi-Cal Rx Claim and Prior Authorization Request System Outage – Issue Resolved*: Medi-Cal Rx has resolved the system issue which affected the processing of claims and PA requests.

October 23, 2024

- *Activation of Reject Code 16 – Medi-Cal Rx Program Integrity Update*: Beginning November 6, 2024, utilization management (UM) claim edit Reject Code 16 will be applied to all claims for members of all ages.

ARCHIVED