



Medi-Cal Rx

Reminder: Dual Eligible Special Needs Plan Deeming Periods

November 8, 2024

Background

Medicare Advantage Dual Eligible Special Needs Plans (D-SNPs) in California are required to maintain Medicare Advantage enrollment for their beneficiaries for at least a three-month deeming period if a beneficiary has lost Medi-Cal eligibility. The deeming period prevents disenrollment from the D-SNP plan and supports continued access to Medicare providers and Part D benefits while a beneficiary takes steps to restore their Medi-Cal eligibility.

What Pharmacy Providers and Prescribers Need to Know

Dual eligible beneficiaries enrolled in Medicare Advantage D-SNPs in California, including Medicare Medi-Cal Plans (Medi-Medi Plans), will maintain enrollment in the D-SNP for three to six months if they lose Medi-Cal eligibility. This permits beneficiaries an opportunity to address their Medi-Cal eligibility without disruption in their Medicare benefits and care. Pharmacies should continue to process medication orders under the beneficiary's D-SNP Medicare Part D plan during the deeming period.

What Pharmacy Providers and Prescribers Need to Do

To learn more about D-SNP deeming periods, refer to the [2024 Dual Eligible Special Needs Plan \(D-SNP\) Deeming Periods](#) fact sheet.

To learn more about D-SNPs, refer to the [Dual Eligible Special Needs Plans in California](#) page.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.