



# Updates to the Medi-Cal Rx Provider Manual

November 1, 2024

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 24.0.

## Updates

Section	Update Description	Effective Date
<i>Section 10.1 – COB General Instructions</i>	<ul style="list-style-type: none"> <li>Refined language in the first paragraph.</li> </ul>	November 1, 2024
<i>Section 15.9 – Pharmacy Administered Immunizations/Vaccines</i>	<ul style="list-style-type: none"> <li>Updated language regarding Vaccines For Children (VFC) pharmacy benefit.</li> </ul>	November 1, 2024
<i>Section 15.9.1 – Vaccines For Children Program (NEW!)</i>	<ul style="list-style-type: none"> <li>Added background and policy language regarding VFC pharmacy benefit.</li> </ul>	November 1, 2024
<i>Section 17.3 – COVID-19 Antigen Test Kits</i>	<ul style="list-style-type: none"> <li>Removed "OTC" from the section title.</li> <li>Refined language in first paragraph and the first sentence under the "Policy Effective on and after October 1, 2024" header.</li> <li>Updated the title of a list to read, "List of Contracted COVID-19 Antigen Tests."</li> <li>Added "<b>Note:</b> PA requests for quantities outside the allowed amounts will be denied unless ordered or administered by a pharmacy provider following an individualized clinical assessment with appropriate medical necessity demonstrated."</li> </ul>	November 1, 2024
<i>Section 17.4.4 – Pemgarda™ (pemivibart) (NEW!)</i>	<ul style="list-style-type: none"> <li>Added background and language regarding Pemgarda.</li> </ul>	November 1, 2024

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<i>Appendix B – Directory</i>	<ul style="list-style-type: none"> <li>Updated mailing address from “Financial Inquiries” to “Finance Department” in the “Medi-Cal Rx Customer Service Center (CSC)” row.</li> </ul>	November 1, 2024
<i>Appendix G – OHC Carrier Information</i>	<ul style="list-style-type: none"> <li>Updated contact and payer information for Other Health Coverage (OHC) carriers pertaining to drug-related coverage.</li> </ul>	November 1, 2024

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).