



Reminder: Pharmacy Providers Encouraged to Sign Up for Medi-Cal Rx Electronic Payments

June 13, 2025

Background

Medi-Cal Rx encourages pharmacy providers to receive payments electronically for their paid pharmacy claims. Electronic payments are posted on the Medi-Cal Rx payment release date which eliminates mail delivery delays and the need for paper check deposits.

What Pharmacy Providers Need to Know

The bank account information supplied by pharmacy providers in the Department of Health Care Services (DHCS) Provider Enrollment Division (PED) Provider Application and Validation for Enrollment (PAVE) Portal **does not transfer** to Medi-Cal Rx. To receive Medi-Cal Rx pharmacy claim payments via Electronic Fund Transfer (EFT), pharmacy providers **must provide** Medi-Cal Rx with the bank account information. This can be accomplished by setting up an EFT record via the [Medi-Cal Rx Secured Provider Portal](#) or by completing, printing, and mailing in the [Medi-Cal Rx Electronic Funds Transfer \(EFT\) Authorization Agreement Form](#).

Pharmacy providers can register for the [Medi-Cal Rx Secured Provider Portal](#) by following the steps in the [User Administration Console \(UAC\) Quick Start Guide](#) and granting access to the Medi-Cal Rx Finance Portal for users to maintain and edit Medi-Cal Rx claim payment methods (paper check or EFT) via the EFT tab.

What Pharmacy Providers Need to Do

Registered users with Finance Portal Full Access can use the Medi-Cal Rx Finance Portal to set up a Medi-Cal Rx Automated Clearing House (ACH) EFT to receive their pharmacy claim payment electronically on the Medi-Cal Rx payment release date. To set up a Medi-Cal Rx EFT record, follow the steps in the [Set Up EFT](#) section of the [Medi-Cal Rx Finance Portal Job Aid](#). Pharmacy providers may also complete, print, and mail in the [Medi-Cal Rx Electronic Funds Transfer \(EFT\) Authorization Agreement Form](#) to authorize Medi-Cal Rx EFT.

Resources

- [User Administration Console \(UAC\) Quick Start Guide](#)
- [Medi-Cal Rx Finance Portal Job Aid](#)
- [Medi-Cal Rx Finance Portal – Frequently Asked Questions \(FAQs\)](#)
- [Medi-Cal Rx Electronic Funds Transfer \(EFT\) Authorization Agreement Form](#)

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.