



Updates to the Medi-Cal Rx Provider Manual

December 1, 2024

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 25.0.

Updates

Section	Update Description	Effective Date
<i>Section 13.1 – Diabetic Testing Supplies – Test Strips, Lancets, Self-Monitoring Blood Glucose Systems (Glucometers), Control Solutions, and Lancing Devices</i>	<ul style="list-style-type: none"> Section title changed from “<i>Diabetic Supplies – Test Strips and Lancets.</i>” Added language regarding quantity and frequency limits. Changed the hyperlinked list title from “<i>List of Contracted Diabetic Test Strips and Lancets</i>” to “<i>List of Contracted Diabetic Testing Supplies.</i>” Added language to Billing Requirements. Section formerly numbered 13.2 and titled “<i>Diabetic Supplies – Self-Monitoring Blood Glucose Systems (Glucometers), Control Solutions, and Lancing Devices</i>” merged into 13.1. 	December 1, 2024
<i>Section 13.2 – Diabetic Supplies – Disposable Insulin Delivery Devices</i>	<ul style="list-style-type: none"> Section formerly numbered 13.3, now 13.2. Language refined. 	December 1, 2024
<i>Section 13.3 – Diabetic Supplies – CGM Systems</i>	<ul style="list-style-type: none"> Section formerly numbered 13.4, now 13.3. Changed the hyperlinked list title from “<i>List of Contracted Diabetic Test Strips and Lancets</i>” to “<i>List of Contracted Diabetic Testing Supplies.</i>” 	December 1, 2024
<i>Section 13.4 – Personal Home Blood Pressure Monitoring Devices and Blood Pressure Cuffs</i>	<ul style="list-style-type: none"> Section formerly numbered 13.5, now 13.4. 	December 1, 2024

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<i>Section 13.5 – Non-Covered Medical Supplies</i>	<ul style="list-style-type: none"> Section formerly numbered 13.6, now 13.5. 	December 1, 2024
<i>Section 15.1.2 – Medical Supplies Dispensing Quantity Limitations</i>	<ul style="list-style-type: none"> Updated dispensing limitations for blood ketone test strips, urine test strips, and glucometers. 	December 1, 2024

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.