



Medi-Cal Rx

30-Day Countdown: Maximum Quantity Limits for Specialty Infant Enteral Nutrition Products

January 1, 2025

Background

The purpose of this alert is to inform pharmacy providers and prescribers that effective January 31, 2025, Medi-Cal Rx will implement a maximum quantity limit (QL) for contracted infant enteral nutrition products, including specialty infant formulas, based on a maximum daily caloric limit of up to 800 calories/day for a maximum of a 31-day supply.

Note: Enteral nutrition product claims will continue to deny with **Reject Code 75 – Prior Authorization Required** as these products are eligible for coverage via Medi-Cal Rx pursuant to prior authorization (PA) request review.

What Pharmacy Providers and Prescribers Need to Know

Claims submitted to Medi-Cal Rx on or after January 31, 2025, for contracted infant enteral nutrition products will deny with **Reject Code 76 – Plan Limitations Exceeded** when the quantity submitted exceeds the QL for the product as identified in the [List of Contracted Enteral Nutrition Products](#). Daily caloric requirements will be assessed during the PA request review. Maximum daily caloric limits based on feeding status, age, and product type are as follows:

- Up to 2,000 calories/day for members who are tube fed.
- Up to 1,200 calories/day for members who are orally fed **and** 22 years of age and older.
- Up to 1,000 calories/day for members who are orally fed **and** 21 years of age and younger.
- Up to 800 calories/day for members receiving infant formula.

Claims submitted for all enteral nutrition products are limited to a maximum days' supply of 31 days per claim. Approved quantities are rounded up to the smallest available package size.

As a result of this change, an updated *Medi-Cal Rx Enteral Nutrition Prior Authorization Request* form will be available on January 31, 2025.

What Pharmacy Providers and Prescribers Need to Do

- Ensure the product prescribed is on the [List of Contracted Enteral Nutrition Products](#).
- Ensure prescription requirements, billing requirements/limitations, and documentation requirements are met. Refer to the *Enteral Nutrition Products* section in the [Medi-Cal Rx Provider Manual](#) for additional information and the [List of Contracted Enteral Nutrition Products](#) for product category and product specific requirements.

- Include rationale when submitting PA requests for enteral nutrition products establishing medical necessity for the daily caloric requirements. Continuing care does not apply.
- Submit an enteral nutrition PA request with the updated *Medi-Cal Rx Enteral Nutrition Prior Authorization Request* form which will be available on January 31, 2025.

All PA requests submitted to Medi-Cal Rx will be reviewed for medical necessity. If a PA request has been denied due to inability to establish medical necessity, a PA submitter may appeal the determination by submitting a PA appeal request.

Medi-Cal members denied coverage of a requested Medi-Cal Rx product have a right to a fair hearing. A state hearing may be requested by contacting the California Department of Social Services, State Hearings Division, at the following address:

[State Hearings](#)

PO Box 944243, MS 21-37
Sacramento, CA 94244-2430

Toll Free: 1-800-743-8525 or 1-855-795-0634
Fax: 1-833-281-0905

Medi-Cal members have the right and are encouraged to consult their primary care provider or prescriber to determine if an appropriate substitute product is available and covered by Medi-Cal Rx.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.