



Updates to the Medi-Cal Rx Provider Manual

February 1, 2025

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#).

Updates

Section	Update Description	Effective Date
<i>Section 4.6.11 – Items Not Covered</i>	<ul style="list-style-type: none">• Added language, “Oral OTC vitamin-mineral combination products for individuals over 21 years of age, except those products listed in the <i>Medi-Cal Rx Contract Drugs List – Over-the-Counter Drugs and Cough/Cold Preparations</i>.”• Added language, “Oral legend vitamin-mineral combination products, excluding prenatal vitamin-mineral combinations intended for use during pregnancy.”• Removed “Vitamin combinations for people over five years of age (except for prenatal vitamin-mineral combination products for use during pregnancy) included in the CDL.”	February 1, 2025
<i>Section 12.0 – Enteral Nutrition Products</i>	<ul style="list-style-type: none">• Added sections to reference in bulleted list.	February 1, 2025
<i>Section 12.1 – Noncovered Nutrition Products</i>	<ul style="list-style-type: none">• Added “blenderized” foods to the list of nutrition products not covered by Medi-Cal Rx.• Removed “Combination vitamin and mineral products for members 22 years of age and older (except for prenatal vitamin-mineral combination products for use during pregnancy). Vitamins or mineral products used for dietary supplementation are not a benefit.”	February 1, 2025

Section	Update Description	Effective Date
<i>Section 12.2 – Covered Products</i>	<ul style="list-style-type: none"> Refined language for the "Elemental and Semi-elemental" bullet. 	February 1, 2025
<i>Section 12.4 – Documentation Requirements</i>	<ul style="list-style-type: none"> Refined height and weight language. 	February 1, 2025
<i>Section 12.5 – Authorization</i>	<ul style="list-style-type: none"> Updated the daily caloric requirements for tube fed, orally fed and 22 years of age and older, orally fed and 21 years of age and younger, and infant products and younger than 1 year of age. 	February 1, 2025
<i>Section 12.5.2 – Specialized Products</i>	<ul style="list-style-type: none"> Expanded upon the requirements for modular products and modular carbohydrate or protein products. Expanded the <i>Specialized Products Diagnosis Table</i>. 	February 1, 2025
<i>Section 12.5.3 – Elemental and Semi-Elemental Products Criteria</i>	<ul style="list-style-type: none"> Refined bulleted requirements language. Added language, "Note: Lactose intolerance alone is excluded unless documentation is included that supports a cow's milk protein allergy (CMPA)." 	February 1, 2025
<i>Section 12.5.4 – Metabolic Products Criteria</i>	<ul style="list-style-type: none"> Added language regarding requirements for ketogenic metabolic products and all other metabolic products. 	February 1, 2025
<i>Section 12.5.5 – Specialty Infant Products Criteria</i>	<ul style="list-style-type: none"> Refined language regarding specialty infant products criteria. 	February 1, 2025
<i>Section 12.5.5.1 – Premature and Low Birth Weight Diagnosis</i>	<ul style="list-style-type: none"> Expanded upon the requirements for premature and low birth weight products. Added the <i>Premature and Low Birth Weight Diagnosis Table</i>. 	February 1, 2025
<i>Section 12.5.5.2 – Human Milk Fortifier Products</i>	<ul style="list-style-type: none"> Refined authorization and diagnosis language. Added language, "PA approvals for these products will be limited to a length of authorization of 1 month only." 	February 1, 2025
<i>Section 12.5.5.3 – Extensively Hydrolyzed Products (EH)</i>	<ul style="list-style-type: none"> Added authorization and diagnosis language. 	February 1, 2025

Section	Update Description	Effective Date
	<ul style="list-style-type: none"> Added the <i>Extensively Hydrolyzed Products (EH) Diagnosis Table</i>. 	
<i>Section 12.5.5.4 – Amino Acid-Based (100 Percent) Products</i>	<ul style="list-style-type: none"> Added authorization, diagnosis, and requirements language. Added the <i>Amino Acid-Based (100 Percent) Products Diagnosis Table</i>. 	February 1, 2025
<i>Section 12.5.5.5 – Renal Specialty Infant Products</i>	<ul style="list-style-type: none"> Added authorization and diagnosis language. Added the <i>Renal Specialty Infant Products Diagnosis Table</i>. 	February 1, 2025
<i>Section 12.5.5.6 – Chylothorax or LCHAD Deficiency Specialty Infant Products</i>	<ul style="list-style-type: none"> Added authorization and diagnosis language. Added the <i>Chylothorax or LCHAD Deficiency Specialty Infant Products Table</i>. 	February 1, 2025
<i>Section 12.6 – Enteral Nutrition Dispensing Quantity Limitations</i>	<ul style="list-style-type: none"> Added language, “Claims submitted for all enteral nutrition products will deny with Reject Code 76 – Plan Limitations Exceeded when the maximum quantity per dispensing and/or the maximum day supply per claim is exceeded.” Expanded language regarding maximum quantity limits based on the maximum daily caloric limit. 	February 1, 2025
<i>Section 12.7.1 – Medicare COB Claims (NEW!)</i>	<ul style="list-style-type: none"> Added language that pharmacy claims for orally administered enteral nutrition products are not a covered benefit of Medicare Part B and may be submitted to Medi-Cal Rx. 	February 1, 2025
<i>Section 12.8 – Shortages and Product Interchangeability</i>	<ul style="list-style-type: none"> Refined language in the bulleted Notes list. 	February 1, 2025

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.