



Medi-Cal Rx

30-Day Countdown: Completion of Pediatric Integration of Members 21 Years of Age and Younger

March 25, 2025

Background

Effective April 25, 2025, Medi-Cal Rx will complete implementation of Pediatric Integration by reinstating **Reject Code 75 – Prior Authorization Required** for all continuation of therapy claims for members 21 years of age and younger.

On January 31, 2025, Medi-Cal Rx initiated implementation of claim utilization management (UM) edits and prior authorization (PA) requirements for members 21 years of age and younger by taking the following steps:

- Reinstating Reject Code 75 – Prior Authorization Required for new start claims only
- Retiring the Medi-Cal Rx Pharmacy Transition Policy
- Implementing the California Children’s Services (CCS) Panel Authority policy for CCS Paneled Providers who are Medi-Cal enrolled physicians or certified nurse practitioners

What Pharmacy Providers and Prescribers Need to Know

Effective April 25, 2025, all claims will be subject to UM edits and PA requirements for all members and for all drugs/products, including claims for continuing therapy prescriptions for pediatric members 21 years of age and younger. This will conclude Medi-Cal Rx reinstatement activities.

Reminders:

- [CoverMyMeds®](#) is the most efficient and preferred method to submit a PA request to Medi-Cal Rx. This submission method allows for real-time approval.
- Pharmacy providers and prescribers may submit PA requests up to 100 days prior to April 25, 2025, or prior to the expiration of previously approved PA requests for all members 1 year of age and older. Due to potential rapid changes in an infant’s health status, PA requests for children younger than 1 year of age must be submitted with the prescription.
- The CCS Panel Authority policy covers the PA requirements when applicable. For more information, refer to the [Medi-Cal Rx Pediatric Integration – Frequently Asked Questions \(FAQs\)](#).
 - **Note:** Common exclusions from the CCS Panel Authority policy include continuous glucose monitoring (CGM) systems, disposable insulin delivery devices (DIDDs), and non-contracted medical supplies for all members.

What Pharmacy Providers and Prescribers Need to Do

Pharmacy providers and prescribers are encouraged to take the following actions prior to the completion of Pediatric Integration implementation on April 25, 2025:

- Refer to the [Medi-Cal Rx Approved NDC List](#) and [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) to consider covered therapies that may not require a PA, if clinically appropriate.
- Join a Medi-Cal Rx hosted weekly webinar that will be offered March 28, 2025, through May 23, 2025. The link can be found on the Pediatric Integration tab located on the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#).
- Schedule a 1-on-1 Office Hour for individualized support with the Medi-Cal Rx Education & Outreach (E&O) team by emailing MediCalRxEducationOutreach@primetherapeutics.com.

Medi-Cal Rx Resources

- Pediatric Integration tab on the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#)
- [Update: Important Policy Adjustment for Pediatric Integration](#)
- [Medi-Cal Rx Provider Manual](#)
- [Medi-Cal Rx CDL and Approved NDC List Navigation](#) YouTube video
- [Medi-Cal Rx Billing Tips](#)
- [Claim Submission Reminders](#)
- [Medi-Cal Rx Web Claims Submission User Guide](#)
- [Prior Authorization Submission Reminders](#)
- [Five Ways to Submit a Prior Authorization Request](#)
- [Submitting a Prior Authorization \(PA\) Request via the Medi-Cal Rx Secured Provider Portal](#) YouTube video
- [Member Eligibility Lookup Tool Job Aid](#)

CCS Paneled Providers Resources

- [California Children's Services](#)
- [Becoming a California Children's Services Provider](#)
- For questions regarding how to become a CCS Paneled Provider, contact the Integrated Systems of Care Division (ISCD) at ProviderPaneling@dhcs.ca.gov or 1-916-552-9105.
- [California Children's Services Provider Lists](#)
- CCS Panel Authority exclusions can be identified in the [Medi-Cal Rx Approved NDC List](#).
- [California Children's Services \(CCS\) – Frequently Asked Questions \(FAQs\)](#)

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx E&O at MediCalRxEducationOutreach@primetherapeutics.com.

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