



Medi-Cal Rx

# Coming Soon: Completion of Pediatric Integration of Members 21 Years of Age and Younger

March 3, 2025

## Background

On January 31, 2025, Medi-Cal Rx initiated implementation of claim utilization management (UM) edits and prior authorization (PA) requirements for new start prescriptions for members 21 years of age and younger, known as Pediatric Integration.

Effective April 25, 2025, all pharmacy claims for all members, including members 21 years of age and younger, will be subject to Reject Code 75 – Prior Authorization Required and all other Medi-Cal Rx claim UM edits (such as those related to frequency and quantity limits). A PA may be required to establish medical necessity.

## What Pharmacy Providers and Prescribers Need to Know

Effective April 25, 2025, Medi-Cal Rx will complete implementation of claim UM edits and PA requirements for all members, including members 21 years of age and younger, for all drugs/products. As a result, claims for continuing therapy prescriptions for pediatric members 21 years of age and younger will be subject to PA requirements.

## What Pharmacy Providers and Prescribers Need to Do

Pharmacy providers and prescribers should continue to submit proactive PA requests up to 100 days in advance of therapy refill dates or PA expiration for members 1 year of age and older. Currently approved PAs will remain active through their length of authorization.

**Note:** Due to potential rapid changes in an infant's health status, PA requests for children younger than 1 year of age should be submitted with the prescription.

Pharmacy providers and prescribers are also encouraged to complete the following actions prior to the completion of Pediatric Integration implementation on April 25, 2025:

- Review the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) for information regarding drugs/products eligible for coverage under Medi-Cal Rx as a pharmacy benefit.
  - **Note:** The [Medi-Cal Rx Approved NDC List](#) will continue to be regularly updated to reflect which drugs/products are included or excluded (by NDC) from the California Children's Services (CCS) Panel Authority policy.
- Review PA resources located on the [Forms & Information](#) page on the [Medi-Cal Rx Provider Portal](#) by selecting the **Prior Authorization (PA)** tab.
- Review the [Pediatric Integration Question & Answer \(Q&A\) Document](#) located on the Department of Health Care Services (DHCS) website.
- Review the [Medi-Cal Rx Pediatric Integration – Frequently Asked Questions \(FAQs\)](#), which is available on the Pediatric Integration tab located on the [Education & Outreach](#) page and the [FAQ](#) page on the [Medi-Cal Rx Web Portal](#).
- Refer to the following CCS Panel Authority resources and the [California Children's Services](#) page to determine if a provider has CCS Panel Authority and/or submit an application to become a CCS Panel Authority Provider via the [California Children's Services \(CCS\) Provider Paneling Portal](#).
- Weekly webinars will be hosted by Medi-Cal Rx from March 28, 2025, through May 23, 2025, to ensure provider and prescriber support. The link can be found on the Pediatric Integration tab located on the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#).
- Schedule a 1-on-1 Office Hour with the Medi-Cal Rx Education & Outreach (E&O) team for individualized support by emailing a request to [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).

## Medi-Cal Rx Resources

- Pediatric Integration tab on the [Education & Outreach](#) page on the [Medi-Cal Rx Web Portal](#)
- [Advancing Medi-Cal Rx: Pediatric Utilization Management \(UM\) Integration](#) slide deck
- [Medi-Cal Rx Provider Manual](#)
- [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#)
- [Medi-Cal Rx CDL and Approved NDC List Navigation](#) YouTube video
- [Medi-Cal Rx Billing Tips](#)
- [Claim Submission Reminders](#)
- [Medi-Cal Rx Web Claims Submission User Guide](#)
- [Prior Authorization Submission Reminders](#)
- [Five Ways to Submit a Prior Authorization Request](#)
- [Submitting a Prior Authorization \(PA\) Request via the Medi-Cal Rx Secured Provider Portal](#) YouTube video

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- [How to Resolve Reject Code 76 – Plan Limitations Exceeded](#)
- [How to Resolve Claim Reject Code 78: Cost Exceeds Maximum](#)
- [NCPDP Reject Code 83 – Duplicate Paid/Captured Claim](#)
- [Member Eligibility Lookup Tool Job Aid](#)

## CCS Paneled Providers Resources

- [California Children’s Services](#)
- [Becoming a California Children’s Services Provider](#)
- CCS Panel Application on the [California Children’s Services \(CCS\) Provider Paneling Portal](#)
- [California Children’s Services Provider Lists](#)
- [California Children’s Services \(CCS\) – Frequently Asked Questions \(FAQs\)](#)
- *California Children’s Services (CCS) Program and Genetically Handicapped Persons Program (GHPP)* section in the [Medi-Cal Rx Provider Manual](#)
- For questions regarding how to become a CCS Paneled Provider, contact the Integrated Systems of Care Division (ISCD) at [ProviderPaneling@dhcs.ca.gov](mailto:ProviderPaneling@dhcs.ca.gov) or 1-916-552-9105.

## Enteral Nutrition and Medical Supplies Resources

- [List of Contracted Enteral Nutrition Products](#) on the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#)
- The *Enteral Nutrition Products* section in the [Medi-Cal Rx Provider Manual](#)
- The [Bulletins & News](#) and [Forms & Information](#) pages on the [Medi-Cal Rx Provider Portal](#)

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx E&O at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).