



Medi-Cal Rx

April 18, 2025, Provider Payment Delayed

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What Pharmacy Providers Need to Know

The purpose of this alert is to inform pharmacy providers that pursuant to the [Medi-Cal Rx Checkwrite Schedule – State Fiscal Year 2024-25](#) originally published on May 29, 2024, the payment scheduled for **April 18, 2025**, per Fiscal Year 2024-25 is delayed. No other payment release dates are impacted.

Medi-Cal Rx provider payments and associated remittance advices (RAs) scheduled to be released on **Friday, April 18, 2025**, will be released on **Monday, April 21, 2025**.

What Pharmacy Providers Need to Do

Pharmacy providers should:

- Share this alert with the appropriate individuals/parties.
- Review [Medi-Cal Rx Provider Payments](#) as a refresher about the arrival time frames associated with payments and RAs per your chosen Medi-Cal Rx payment method and Medi-Cal Rx RA delivery method. If you receive Medi-Cal Rx paper RAs, soft-copy PDF files of the mailed paper RAs are available for viewing and downloading once logged in to the [Medi-Cal Rx Secured Provider Portal](#).
- Contact the Medi-Cal Rx Customer Service Center (CSC), using the information in the following section, if you do not receive your payment(s) and associated RA(s) by **April 24, 2025**, if you receive payments via Electronic Fund Transfer (EFT), **or May 1, 2025**, if you receive payment(s) and/or RA(s) via U.S. mail.

Contact Information

You can call the Medi-Cal Rx CSC at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at
MediCalRxEducationOutreach@primetherapeutics.com.