



Medi-Cal Rx

Now Active: Completion of Pediatric Integration of Members 21 Years of Age and Younger

April 25, 2025

Background

The purpose of this alert is to notify pharmacy providers and prescribers that effective today, Medi-Cal Rx has completed implementation of Pediatric Integration by reinstating prior authorization (PA) requirements for continuation of therapy claims for members 21 years of age and younger. This means that all claims for new and continuing therapies will be subject to all utilization management (UM) edits, including PA requirements, as applicable per Medi-Cal policy.

What Pharmacy Providers and Prescribers Need to Know

Effective today, all claims are subject to UM edits and PA requirements for all members and for all drugs/products, including claims for continuing therapy prescriptions for pediatric members 21 years of age and younger.

What Pharmacy Providers and Prescribers Need to Do

- Refer to the [Medi-Cal Rx Approved NDC List](#) and [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) to consider covered therapies that may not require a PA, if clinically appropriate. If a change in therapy is not appropriate, submit a PA request.
- Proactively submit PA requests up to 100 days in advance of a new or refilled prescription requiring a PA for all members 1 year of age and older. Due to potential rapid changes in an infant's health status, PA requests for children younger than 1 year of age must be submitted with the prescription.
- PA requests can be submitted via the following Medi-Cal Rx PA submission methods:
 - [CoverMyMeds®](#)
 - [Medi-Cal Rx Secured Provider Portal](#)
 - NCPDP P4 Transaction
 - Fax
 - U.S. Mail
- Review PA resources by selecting the **Prior Authorization (PA)** tab on the [Forms & Information](#) page.
- Refer to the Pediatric Integration tab located on the [Education & Outreach](#) page.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.

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