



# Updates to the Medi-Cal Rx Provider Manual

April 1, 2025

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#).

## Updates

Section	Update Description	Effective Date
<i>Section 14.7 – PA Adjudication</i>	<ul style="list-style-type: none"><li>• Updated Long Term Care (LTC) status to Residence status.</li><li>• Refined language regarding review of prior authorization (PA) request once eligibility is confirmed.</li><li>• Added language regarding denial determinations and the time period.</li><li>• Added “invalid HAP ID” as a reason why a PA request cannot be accepted.</li></ul>	April 1, 2025
<i>Section 17.0 – COVID-19 Vaccines, Antigen Test Kits, and Therapeutics: Coverage and Reimbursements</i>	<ul style="list-style-type: none"><li>• Added language from the former Section 17.5 regarding commercial vaccines and the Vaccines For Children (VFC) program.</li></ul>	April 1, 2025
<i>Section 17.1 – COVID-19 Vaccine Administration Reimbursement</i>	<ul style="list-style-type: none"><li>• Refined language regarding reimbursement for claims with a date of service (DOS) on or after March 15, 2021, through September 30, 2024.</li><li>• Added language from the former Section 17.5.1 regarding reimbursement for claims with a DOS on or after September 11, 2023, through September 30, 2024.</li><li>• Added language regarding reimbursement for claims with a DOS on or after October 1, 2024.</li></ul>	April 1, 2025

Section	Update Description	Effective Date
<i>Section 17.2 – COVID-19 Supplemental Incentive Fee Reimbursement for In-Home Vaccine Administration</i>	<ul style="list-style-type: none"> <li>Refined language regarding qualifying and disqualifying locations as a member’s home for the additional in-home incentive fee amount.</li> </ul>	April 1, 2025
<i>Section 17.5 – Commercial COVID-19 Vaccines</i>	<ul style="list-style-type: none"> <li>Language moved to Section 17.0. Section 17.5 removed.</li> </ul>	April 1, 2025
<i>Section 17.5.1 – Commercial COVID-19 Vaccines Administration Reimbursement</i>	<ul style="list-style-type: none"> <li>Language moved to Section 17.1. Section 17.5.1 removed.</li> </ul>	April 1, 2025
<i>Appendix G – OHC Carrier Information</i>	<ul style="list-style-type: none"> <li>Added health plans and contact information to Appendix G.</li> </ul>	March 3, 2025

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).