



Now Active: NCPDP Field 426-DQ Usual and Customary Charge Requirement

July 18, 2025

What Pharmacy Providers Need to Know

Effective today, pharmacy providers submitting claims to Medi-Cal Rx with a date of service (DOS) on or after July 18, 2025, will be required to include their Usual and Customary (U&C) charge in NCPDP Field 426-DQ (Usual and Customary Charge). Pharmacy claims submitted for a DOS on or after July 18, 2025, with a blank dollar amount or a value of \$0.00, will be denied by Medi-Cal Rx with **Reject Code DQ – M/I Usual and Customary Charge** with the supplemental message *"Resubmit claim with U&C charge in field 426-DQ."*

What Pharmacy Providers Need to Do

- Review current policies and procedures to ensure that pharmacy claims with a DOS on or after July 18, 2025, include a dollar amount greater than \$0.00 in NCPDP Field 426-DQ for U&C.
- Populate all required fields, including the Usual & Customary Charge field, when submitting a pharmacy claim.
- Enter the Actual Acquisition Cost (AAC) plus professional dispensing fee into the Gross Amount Due field as well as the Usual & Customary Charge field to avoid claim denial when submitting pharmacy claims under the 340B Drug Pricing Program (340B Program).
- Consult the [Medi-Cal Rx NCPDP Payer Specification Sheet](#) and the [Medi-Cal Rx Provider Manual](#) for additional information regarding fields required for pharmacy claim submission.
 - **Note:** Failure to correctly and completely fill out all necessary fields may result in denials when submitting pharmacy claims.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.