



Medi-Cal Rx

# Medi-Cal Rx ERA Display Formatting Error – Issue Resolved

August 22, 2025

## What Pharmacy Providers Need to Know

Medi-Cal Rx has identified a formatting error on the August 8, 2025, HIPAA-compliant 835 Electronic Data Interchange (EDI) Electronic Remittance Advices (ERAs). The claim adjudication details and payment amounts included in the ERAs were not affected. The Medi-Cal Rx paper remittance advices (RAs) were not impacted by this formatting error.

This issue has been resolved, and the correction will be reflected in future ERAs, beginning with the August 15, 2025, ERAs. The August 8, 2025, ERAs will **not** be regenerated.

On the August 8, 2025, ERA, a decimal point was omitted in **Loop Segment 2110: AMT02 dollar amounts**, which may have caused confusion when reviewing.

For example, 615.00 would be displayed as 61500. Refer to *Figure 1* and *Figure 2*.

Claim List	Claim Detail	Remit Summary	Data View	Search	Glossary
Loop & Segment	Field ID	Description	Value		
2110 : CAS	01	Amount Qualifier Code	ZK		
2110 : AMT	02	Monetary Amount	61500		
2100 : CLP					
2100 : NM1					
2100 : NM1					
2100 : REF					
2100 : DTM					
2100 : AMT					
2110 : SVC					
2110 : DTM					
2110 : CAS					
2110 : AMT					

Figure 1: Missing Decimal Point Error on August 8, 2025, ERA

Claim List	Claim Detail	Remit Summary	Data View	Search	Glossary
Loop & Segment	Field ID	Description	Value		
2110 : CAS	01	Amount Qualifier Code	ZK		
2110 : AMT	02	Monetary Amount	615.00		
2100 : CLP					
2100 : NM1					
2100 : NM1					
2100 : REF					
2100 : DTM					
2100 : AMT					
2110 : SVC					
2110 : DTM					
2110 : CAS					
2110 : AMT					

Figure 2: Corrected Decimal Point on August 15, 2025, and Future ERAs

This decimal point formatting error specifically impacted:

- **Loop:** 2110 Service Payment Information
- **Segment:** AMT Service Supplemental Amount
- **Reference Designator (elements):**
  - **AMT01** – Code ZK (Federal Medicare or Medicaid Payment Mandate – Category 1)
  - **AMT02** – Submitted Gross Amount Due (GAD) dollar amount
  - **AMT01** – Code ZL (Federal Medicare or Medicaid Payment Mandate – Category 2)
  - **AMT02** – Submitted Usual and Customary (U&C) dollar amount

## What Pharmacy Providers Need to Do

For the August 8, 2025, ERA, pharmacy providers are advised to imply a decimal point for the dollar amounts included in the AMT02 element for the Qualifier Code ZK (submitted GAD dollar amount) and Qualifier Code ZL (submitted U&C dollar amount).

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).