



Medi-Cal Rx

Reminder: Prescription Supplements Are Not Covered

September 1, 2025

What Pharmacy Providers and Prescribers Need to Know

Prescription supplements are not covered by Medi-Cal Rx. These supplements often contain dietary ingredients like vitamins, minerals, amino acids, herbs, botanicals, and other substances that are not approved by the U.S. Food and Drug Administration (FDA) to supplement the diet. Unless explicitly listed on the [Medi-Cal Rx Contract Drugs List](#) (CDL), these items are generally not covered by Medi-Cal Rx.

Claims for these products may be considered on a case-by-case basis for Medi-Cal members who have additional coverage under Early and Periodic Screening, Diagnostic, and Treatment (EPSDT), California Children's Services (CCS), or Genetically Handicapped Persons Program (GHPP), provided that an approved prior authorization (PA) with documentation of medical necessity is submitted.

What Pharmacy Providers and Prescribers Need to Do

Pharmacy providers and prescribers are encouraged to:

- Refer to the [Medi-Cal Rx Provider Manual](#) for additional information regarding coverage.
- Review the [Contract Drugs & Covered Products Lists](#) page on the [Medi-Cal Rx Web Portal](#) for covered products and consider prescribing a covered product.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.